



June 18, 2010

Purchasing Manager

Dear Customer,

We are contacting you, in writing, to notify you of a product change.

Product Description: **TWEEN® (Polysorbate) 20, PH EUR, NF**

Item No: **8.17072 (all product sizes)**

We have been informed of the following change from Merck KGaA.

The raw material for the above-mentioned product will come from another production site from our established supplier.

The change was evaluated in detail for possible impacts on the quality of the product. The raw material meets the specification of our products and complies with all specified pharmacopoeias. The steps of the manufacturing process were evaluated as equivalent within our assessment.

The new supplier produces the material in the same synthesis procedure. Therefore we can deliver the material with the same Specification, as you are aware of. From today's point of view, the material from the new supplier will be available at the end of 2010.

Please contact our technical service department if you need further assistance to qualify this manufacturing site improvement. Please contact your EMD sales representative if you need evaluation samples (when available).

Our sincere apologies for any inconvenience this may cause you. We remain committed to providing you with the highest quality products and service.

Thank you for your continued support of EMD Chemicals' products.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Schoellkopff". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Joe Schoellkopff
Quality Assurance Manager

Email: joe.schoellkopff@emdchemicals.com